

Quality Policy of HiLASE Centre

The management of HiLASE Centre commits to perform the Quality Management System of LIDT Laboratory at a high level expected by the client.

HiLASE Centre aims at maintaining relationships with current clients and building contacts with new clients of LIDT Laboratory – we implement the contract research projects at a high level of quality so that we can meet the requirements of our clients in the best possible way.

That is why HiLASE Centre has adopted principles of effective and simple Quality Management System, including process of permanent improvement.

The management of HiLASE Centre commits to satisfy applicable requirements which have been specified within the Quality Management System.

The Quality Policy provides a framework for setting the Quality Objectives.

HiLASE Centre applies the principles of the Quality Policy mentioned bellow, for successful creation, implementation and improvement of the Quality Management System:

1. Our mission is based upon three essential values: uniqueness, usefulness and credibility.
2. As far as realization of contract research projects is concerned, we focus especially on high quality of services, i.e. precise, reliable and perfect outputs, which is in line with requirements of our clients, legal regulations and requirements of other parties concerned.
3. We maintain open and transparent communication and long-term cooperation with our clients, suppliers and other parties concerned.
4. The most valuable resources of HiLASE Centre are human resources – educated and experienced employees. Management of HiLASE Centre supports improving of qualification through plans of education and training.
5. We expect that members of our team will spread the limits of technological possibilities, will interconnect the fields of research and industry and will be reliable partners for other parties.
6. We continuously improve the Quality Management System so that we reach stable outputs during implementation of contract research projects, gain confidence and respect of our clients and HiLASE Centre's reputation based on our three essential values: uniqueness, usefulness and credibility.

7. We regularly verify our quality management system by way of internal audits and evaluate its efficiency.

Our Quality Policy is binding for all employees and is regularly verified so that it corresponds to needs and actual situation of HiLASE Centre and is continuously improved.

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